



AFTERCARE GUIDE

FOR WINDOWS,
DOORS AND BIFOLDS

Protect Your View: Simple
Care for Long-Lasting
Windows and Doors



Warfield Glass Ltd
Grove Farm Maize Lane
Warfield Bracknell
RG42 6BE

01344 303 029
warfieldglassltd@aol.com
www.warfield-glass.co.uk



Handling and Operating Your Windows and Doors After Installation

Once your new windows and doors are installed, it's important to handle and operate them with care to ensure their longevity and smooth performance. Over time, natural settling of the structure or seasonal changes can affect the way they open and close, but with a little attention, you can keep them working perfectly.

Opening and Closing Your Windows and Doors

- Always use the designated handles when opening or closing your windows and doors to avoid straining the frames or glass.
- For tilt-and-turn windows, make sure they are in the correct position before operating them to avoid damaging the hinges.
- Ensure that bifold doors are fully retracted into their tracks before attempting to close them, to prevent misalignment.

What to Expect After Installation


It's common for new windows and doors to feel slightly stiff during the first few weeks after installation. This is normal as the product settles into place, especially in newly constructed or renovated areas.

- If you find that your windows or doors are becoming hard to operate, they may need lubrication or minor adjustments.
- In some cases, the settling process can cause components to shift slightly, making them difficult to open or close.

Need Assistance? We're Here to Help

If you continue to experience stiffness after the product has settled, or if the issue persists despite lubrication, our team is always available to help. Don't hesitate to contact us if you require an adjustment or inspection. We can send one of our experienced technicians to ensure everything is working as it should be. Your satisfaction and the smooth operation of your windows and doors are our top priorities!

**Rated
Excellent**

 **Trustpilot**

*Rating accurate at
the time of printing

Handling and Operating Your Composite and UPVC Doors After Installation

Your door is constructed using environmentally friendly natural timber. It may move around slightly at the top and bottom as it adjusts to its new surroundings. In order to prevent this, try to keep the temperature as low and consistent as possible around the door for the first eight weeks. After this period, raise the temperature back up to normal levels.

It is always essential to fully engage the lock hooks by either lifting the handle or turning the key, whenever your door is closed. This will prevent the natural timber of your Endurance door moving when exposed to extremes in temperature to either the external or internal sides.

KEEP YOUR WINDOWS AND DOORS LOOKING GREAT

EVERY MONTH



Use a Mild Solution:
Clean your windows with warm soapy water or a standard window cleaner. This is gentle on the surfaces and effective for regular cleaning.



For sliding windows or doors:

- Keep the tracks clear of debris.



Avoid Harsh Chemicals:
Do not use white spirits, bleach, or any other harsh chemicals. These can damage the finish and cause deterioration over time.



When cleaning your windows, avoid the use of abrasive materials like scouring pads or harsh sponges. These can easily cause scratches on the glass and frames.

EVERY 6 MONTHS



- Clean frames and glass.
- Lubricate moving parts.
- Inspect seals and weatherstripping.
- Check locks and handles for wear.



- Use a silicone spray to lubricate all moving parts, including handles, locks, and hinges.



- Avoid oil-based lubricants as these can attract dirt and cause the mechanisms to become clogged over time.



By Checking the seals around your windows and doors.

This helps prevent drafts and keeps the energy efficiency of your home high.

If you notice any cracks or wear, contact us for advice on replacing them.

Avoiding Overloading Your Windows and Doors, Preventing Heat Damage, Security Tips, Important Safety and Care Reminders, Reporting Issues

Avoiding Overloading Your Windows and Doors

Do not hang heavy items or apply excessive force when operating your windows and doors. Treat them gently to avoid wear on the hinges and seals.

Important Safety and Care Reminders

To ensure your windows and doors remain in top condition, never prop them open with objects or drill into the frames without consulting us, as this can cause damage. If specific modifications are needed, our installers will handle them; doing it yourself could invalidate your warranty. Always avoid wedging anything between the sash and frame to block sunlight, as this may harm the seals.

Avoid placing objects that generate excessive heat, such as radiators or heaters, near your windows and doors, as it may damage the frames and seals over time.

For optimal security:

- Ensure all locks and bolts are properly lubricated and functional.
- Do not force the handles when locking or unlocking; if it feels stiff, it may need lubrication or professional attention.

If you notice any issues with your windows or doors—such as difficulty operating them, unusual drafts, or broken seals—contact us right away. Early repairs can prevent more significant problems.

What is Condensation ?

What is Condensation?

Condensation occurs when warm, moist air comes into contact with a cold surface, such as your windows. This causes water vapor in the air to cool and turn into liquid droplets on the surface. While condensation on your windows is a common occurrence, especially in the colder months, it's important to manage it to prevent issues like mold, mildew, and dampness.

Why Does Condensation Happen on Double or Triple Glazed Windows?

Double or triple glazed windows are designed to be energy efficient, keeping your home warm by reducing heat loss.

Why is there condensation at the bottom of my windows in the morning, and is it a sign of a problem?

Condensation at the bottom of your windows in the morning is common, especially during colder months. It happens because cold air tends to settle at the bottom of the window, causing moisture in the air to condense on that cooler surface. This is not a sign of a problem, but rather that your windows are effectively insulating your home by keeping the warmth inside.

Condensation Prevention

Here's why condensation sometimes forms on the inside and outside:

External Condensation:

- In the morning, you may notice condensation on the outside of your double or triple glazed windows. This is actually a sign that your windows are working properly. It occurs because the outer pane remains colder than the surrounding air. The energy-efficient glazing is keeping the warmth inside, and as the outside surface is cooler, moisture in the air condenses on the window.

Prevention:

- External condensation is natural and should clear on its own. However, improving airflow around the window, such as trimming back any plants or structures that block air movement, can help reduce this.

Internal Condensation:

- Condensation on the inside surface of your windows can occur in rooms with high humidity levels, such as bathrooms and kitchens. It's a sign that moisture in the room is not being properly ventilated.

Prevention:

- Ventilation is key. Keep trickle vents on your windows open, especially in areas prone to moisture.
- Use extraction fans when cooking or showering.
- Place a dehumidifier in rooms where condensation regularly occurs.
- Allow fresh air to circulate by opening windows or using ventilation systems regularly.

Between the Panes (Glazed Unit Failure):

If condensation appears between the panes of double or triple glazed windows, this indicates that the sealed unit has failed. The insulating gas has escaped, reducing the window's efficiency, and moisture has entered.

Prevention: Unfortunately, once a unit has failed, it cannot be repaired. The only solution is to replace the sealed unit. To avoid future problems, it's important to choose high-quality units and have them professionally installed.



Contact Us

Tel: 01344 303 029

Email: Warfieldglassltd@aol.com

Web: Warfield-Glass.co.uk

Address: Grove Farm Maize Lane

Warfield Bracknell

RG42 6BE